



English



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Care Coordination

If you have any questions, please call us at **800-511-5010** and select the care coordination option.

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Get Help with Finding Care or Managing Your Care

We want to make sure you get the care you need. Our care coordination program helps you do just that. We strive to connect, support, and empower our members to reach their health goals. Care coordinators are trained professionals who know about many health conditions.

Get Help Finding Providers

A care coordinator can help you find a primary care provider (PCP) if you do not have one. Care coordinators can also help you find other health care providers to meet your care needs. This is helpful if you need to see several different doctors, or if you need a specialist that is hard to find.

Get Help When You Leave the Hospital

A care coordinator can help if you've just spent time in the hospital. They can help you set up your doctor visits after the hospital. They can also help to make sure you have the medical equipment and other things you need to recover.

Reach Your Health Goals

A care coordinator can help you learn to manage a chronic health condition, like diabetes, heart disease, or substance use recovery. Your care coordinator can also talk with you about your health goals and create a plan to meet them. They will support you as you make

changes to take care of your health. They can also enroll you in digital health programs that give you regular support and reminders by text.

[**Learn more about our member services and resources**→](#)

If you have any questions, please call us at **800-511-5010**.

Member Frequently Asked Questions

Are there changes to my health care coverage?



Do I need a referral to receive behavioral health services?



Are you worried about protecting your child against respiratory syncytial virus (RSV)?



Do I pay a copay for prescription medications?



Do I get an ID card for being a Colorado Access member?



How can I find a psychologist?



Do I have to pay a copay?



How do I call customer service?



[View all Member FAQs](#)

